

2023 to 2026
MHSA INN Plan:

Crisis Now



Mental Health Advisory Board

May 18, 2023

MHSA Innovations

An Innovation project is defined as a project that the County designs and implements for a defined time period and evaluates to develop new best practices in mental health services and supports. *

Up to 5% of MHSA distribution is allowable for Innovative Projects

Introduces a new practice or approach to the overall mental health system, including, but not limited to, prevention and early intervention

*California Code of Regulations, Title 9, Section 3200.184

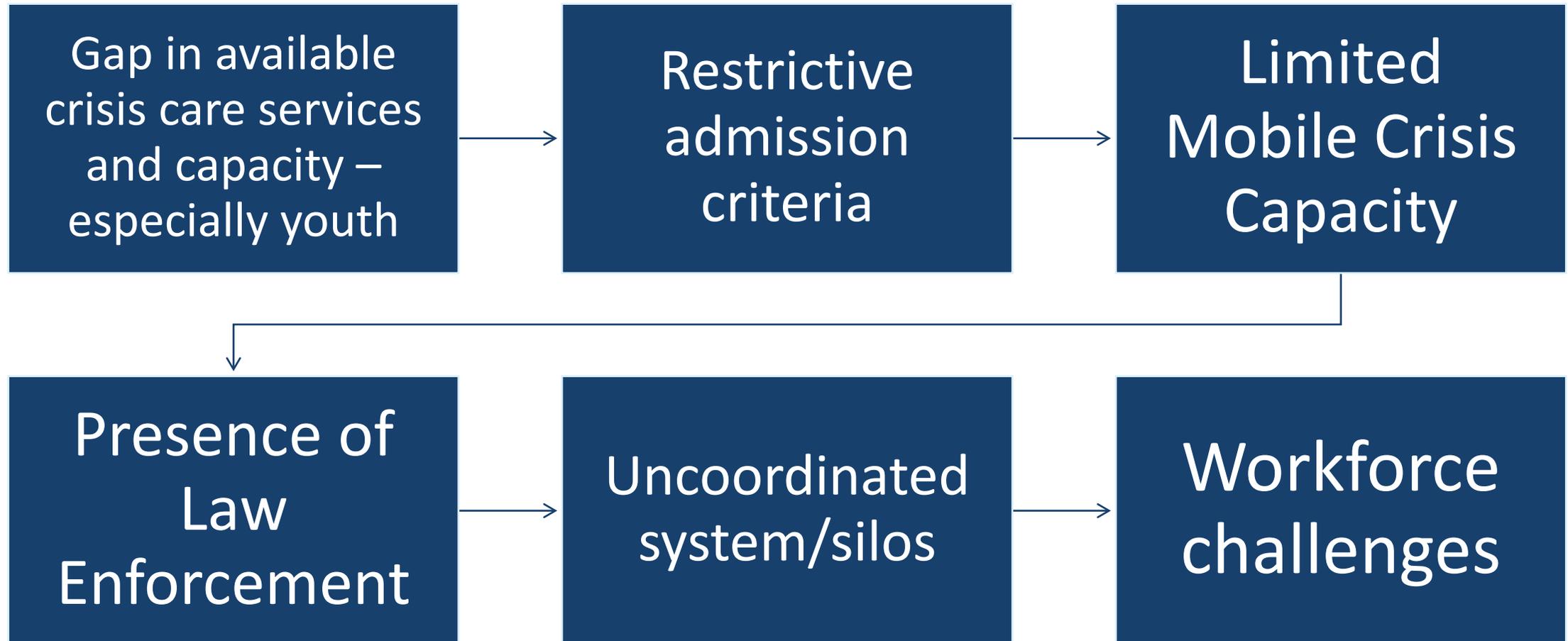
Primary Purpose

Increases access to mental health services to underserved groups

Increases the quality of mental health services, including measured outcomes

Promotes interagency and community collaboration related to Mental Health Services or supports or outcomes

Primary Problem – Crisis Continuum Barriers



Why Crisis Now?

System Barriers

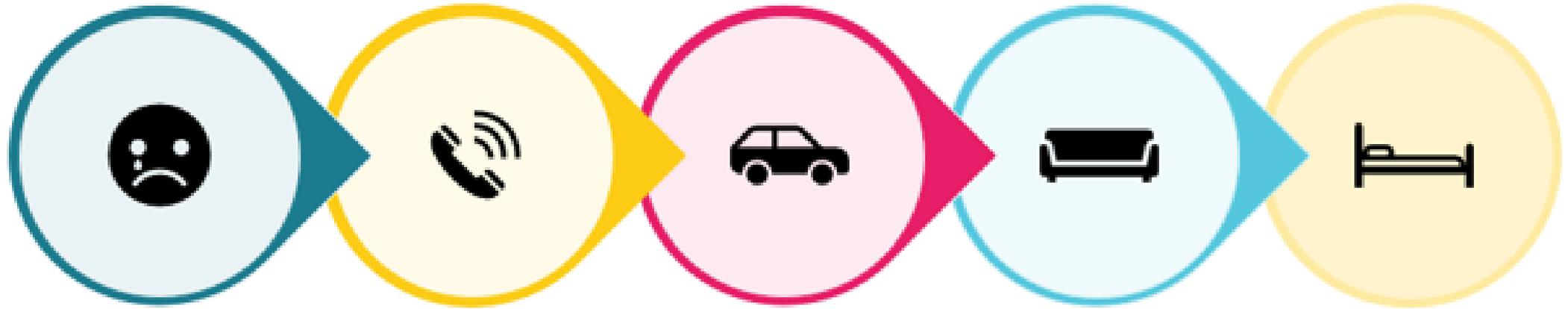


Crisis Now Strategic Solutions



Crisis Now: Transforming Services is Within our Reach





Person in Crisis

Crisis Call Center

Mobile Crisis Team

23-Hour Stabilization

Short-term Stabilization

High Tech
Crisis Call
Center

24/7 Mobile
Outreach
Crisis Teams

Facility-based
Crisis Center

Evidence-
based
Practices

Where is Santa Cruz County Now?

Crisis Now
Scoring System
Level 2 – Basic

We have:

1. Some Mobile Crisis Capacity
2. A 988 Call Center
3. Some Receiving Center Capacity
4. Suicide Care Best Practices

We need:

1. 24/7 Mobile Crisis Response
2. Call Center with Dispatch solution directly to Mobile Crisis Teams
3. Dedicated Receiving and Crisis Support for Youth
4. Peer Support Specialists Integrated into Model

Implementation Plan

Identify Capacity Needs and Costs

Comprehensive Assessment

Community Program Planning

Address Gaps and Eliminate Barriers

Determine Implementation Plan

Align current services with Crisis Now model

Implement new Crisis Now services

No Wrong Door – Systems Partnership

Workforce Development

Training in and Implementation of Evidence-based Practices

Peer Support Specialist Certification and Recruitment

Evaluation Plan

Independent
assessment of
the project's
impact toward
learning goals

- Improve access to ongoing BH crisis services
- Divert individuals from criminal/carceral settings
- Reduce ED mental health admissions
- Increase voluntary services
- Improve long-term outcomes

Budget

- A median estimate of MHSA funds are: 4.25 million 2023-2026
- \$450,339 will be budgeted for RI International
- An additional \$300,000 will be budgeted for Evaluations.
- \$3,499,661 for a three-year period for additional training and costs associated with program expansion.

